

September 26, 2012

Patricia Gannon
Public Services Commission
861 Silver Lake Boulevard
Cannon Building, Suite 100
Dover, DE 19904

RE: Proposed Changes to Utility Termination Procedures

Dear Ms. Gannon:

The Governor's Advisory Council for Exceptional Citizens (GACEC) has been given the responsibility to provide advocacy and advice on the human service needs of exceptional citizens of all ages in the State of Delaware. On behalf of the GACEC, I would like to express support for the comments provided by the Disabilities Law Program (DLP) in reference to the proposed changes to utility termination procedures. A copy of the DLP letter is attached for your reference. Council is very concerned about the potential hazards to the safety and well-being of individuals with disabilities if the proposed changes are implemented. Council notes that the Delaware chapter of the AARP also opposes the proposed change as mentioned in a News Journal article on September 21, 2012. We encourage the Commission to refrain from amending the Regulation and agree with the DLP that current consumer protections should be kept in place.

Thank you for your time and consideration. Please feel free to contact me or Wendy Strauss at the GACEC office should you have questions.

Sincerely,

Terri A. Hancharick
Chairperson

TAH:kpc

CC: The Honorable Jack Markell, Governor, State of Delaware
The Honorable Matt Denn, Lt. Governor, State of Delaware
Deborah Gottschalk, Chief Policy Advisor, DHSS
Brian Posey, AARP

Enclosure